

Case Study

Keep your trading teams connected to markets and clients anytime, anywhere, on any device just as if they were at the trading desk.

The Customer

A leading Asian bank with 900 offices in 40+ countries serving institutional and retail customers in debt and equity markets.

The Challenge

When COVID-19 struck the bank had to act quickly so they could continue to provide high-touch trading services to clients. They quickly realized that access to their direct voice connections from home was a 'must have' for their trading teams.



Results



100% Client coverage for traders anytime, from anywhere



100% Private wires mapped to ARIA soft clients in 48 hours



100% Remote deployment and user training



0% Increase in monthly private wire costs

Solution

Working remotely under a global lockdown, Speakerbus' team deployed media gateways and ARIA soft client turrets to extend the customer's voice connections to traders' home offices.

This gave trading teams immediate access to private wires from both the office and home.

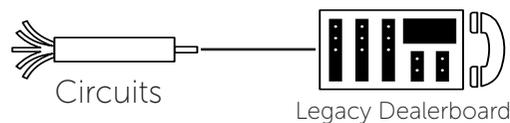
Crucially, the service met the bank's strict security and compliance policies for regulated remote workers and supports their return-to-work scenarios: office, hybrid and remote.

Private Wire Overlay

The brilliance of the solution is that it sits on top of the current trader voice architecture, extending 240 private wire circuits to 200 remote traders with no impact to the existing platform, services or costs.

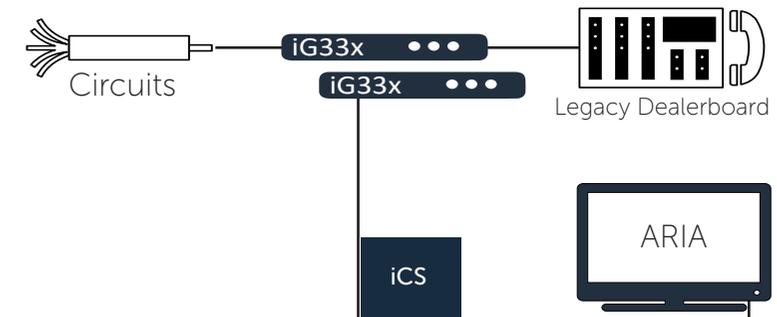
Before

Incumbent System



After

Speakerbus Private Wire Overlay



Our Mission

Speakerbus designs real-time communications platforms, applications and devices that allow individuals, teams and organizations to connect, communicate and collaborate from wherever they are when it matters most.

Our Solutions

QORUS - Trading communications platform, device and application portfolio.

SONANCE - Advanced compliance, reporting and business intelligence.

CADENCE - Digital trading communications cloud, connectivity and community.



Remote Working with ARIA

With lockdowns, social distancing and hybrid work models, mobility for trading teams has gone from nice to have to need to have.

The ARIA soft turret offers simple, secure, compliant access to clients and markets wherever you are.

ARIA gives traders one-touch access to features, directories and connections across multiple channels just like being on the trading desk.

Request a Demo

To discover how ARIA can transform your voice capabilities, simply visit www.aria-anywhere.com and request a free online demonstration.

